Joseph Paolella 43 I Wilshire Blvd. Ste. 314 Los Angeles CA 90010 Tel: 323.965.7506

Fax: 323.965.7508

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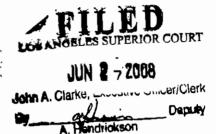
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Defendant in propria persona



#### SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF LOS ANGELES - CENTRAL DISTRICT UNLIMITED CIVIL JURISIDICTION

John Grogan,

Plaintiff,

VS.

Joseph Paolella et al,

Defendant

Case No.: BC 391778

Honorable Helen I. Bendix

Motion to Strike Complaint Under Section 425.16 C.C.P.; Points & Authorities; Exhibits

Date: 7/22/08 Time: 9:00 a.m.

Dept: 18

TO: THE HONORABLE JUDGE HELEN I. BENDIX OF DEPARTMENT 18 OF THE LOS ANGELES SUPERIOR COURT, TO THE PLAINTIFF JOHN LEO GROGAN BY HIS COUNSEL, GEORGE BALTAXE, AND TO THE OTHER DEFENDANTS.

Defendant Joseph Paolella, who represents himself in propria persona, moves the Honorable Court for an order striking the Complaint in its entirely pursuant to the provisions of Section 425.16 C.C.P., based on this possessor Motion and Motion, the Points & Authorities herein, the Exhibits attached hereto, and such other evidence, oral and written, as may be presented upon the hearing of this matter.

C11/CASE: 8C391778 LEA/DEF#:

Notice is further given that a Request for Judicial Notice will be made for hearing in conjunction with this motion of documentary evidence, i.e., the decisions of an Administrative Law Judge (ALJ) concerning the revocation of the Plaintiff's Private Investigator, Private Patrol Operator, and Firearms Qualification licenses by the Bureau of Security & Investigative Services.

oseph Paolella

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Defendant in pro per

#### **Points & Authorities**

#### **Statement of Facts**

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Defendant Joseph Paolella is an honorably retired United States Secret Service Agent who guarded President Kennedy during the Cuban Missile Crisis, while President Kennedy made his famous *Ich bin ein Berliner* speech in Germany, and who performed many other crucial and honorable activities on behalf of his country. Subsequently, Joseph Paolella became and practices as a licensed investigator in California and Illinois, an American Polygraph Association (APA) certified polygraph examiner, and a California licensed private patrol operator.

Plaintiff John Leo Grogan formerly held California Private Investigator License 15057, Private Patrol Operator License 10093, Firearms Qualification permit 87293 and Baton permit 473426. All of these licenses have been revoked by the Bureau of Security & Investigative Services of the Department of Consumer Affairs. See Exhibits 1 and 2, respectively.

The instant Complaint cites three (3) causes of action: Defamation, Invasion of Privacy (False Light), and Intentional Infliction of Emotional Distress. All of these causes of action are predicated upon materials that were published on an internet website, <a href="http://truthaboutgrogan.org">http://truthaboutgrogan.org</a> (See Exhibit 3).

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### THIS ACTION IS SUBJECT TO ATTACK UNDER THE FREE SPEECH ACT

The California "Free Speech Act," otherwise known as the anti-SLAPP law (Strategic Lawsuit Against Public Participation) is codified at Section 425.16 C.C.P.

It is intutively obvious from Exhibit 3 that what permeates this case are the rights to free speech and expression. Any argument to the contrary would

merely obfuscate that which is intuitively obvious. As the legislature expressed the public policy considerations in Section 425.16(a) C.C.P.:

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The Legislature finds and declares that there has been a disturbing increase in lawsuits brought primarily to chill the valid exercise of the constitutional rights of freedom of speech and petition for the redress of grievances. The Legislature finds and declares that it is in the public interest to encourage continued participation in matters of public significance, and that this participation should not be chilled through abuse of the judicial process. To this end, this section shall be construed broadly.

The constitutional rights of freedom of speech are those enumerated in the First Amendment to the United States Constitution and in Article One, Sections 2 and 3. The United States, having ratified the International Covenant on Civil & Political Rights (ICCPR) and incorporated it as a body of interpretive law under the Supremacy Clause (Article Six, Clause 2, U.S. Constitution), is instructive to the extent that it enumerates, elucidates, and illustrates the rights inherent in the United States Constitution. Article 9, Section 2 of the ICCPR elaborates that these rights encompass the premise that "Everyone shall have the right to freedom of expression; this right shall include freedom to seek, receive and impart information and ideas of all kinds, regardless of frontiers, either orally, in writing or in print, in the form of art, or through any other media of his choice."

Another seminal source for the truest meaning of the right to free speech is to be found in the ratification resolutions of the states of the United States Constitution, especially in those which enumerated their demands for an explicit Bill of Rights. Typical of these statements is the 16<sup>th</sup> demand of the Rhode Island Ratification Convention which stated "That the people have a right to

freedom of speech and of writing, and publishing their sentiments, that freedom of the press is one of the greatest bulwarks of liberty, and ought not to be violated." (Washington DC: Formation of the Union of the American States, GPO, 1927, p. 1054).

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In Kyle v. Carmon (1999) 71 Cal.App.4th 901, 84 Cal.Rptr.2d 303 the court wrote that:

Section 425.16 "is designed to protect citizens in the exercise of their First Amendment constitutional rights of free speech and petition. It is California's response to the problems created by meritless lawsuits brought to harass those who have exercised these rights." (Church of Scientology v. Wollersheim (1996) 42 Cal.App.4th 628, 644 [49 Cal.Rptr.2d 620] (Church of Scientology); see also § 425.16, subd. (a).)

[4] A SLAPP suit is subject to a special motion to strike the complaint under section 425.16, unless the court determines the plaintiff has established a probability of prevailing on the claim. (§ 425.16, subd. (b)(1).) "The moving party bears the initial burden of establishing a prima facie showing the plaintiff's cause of action arises from the defendant's free speech or petition activity. [Citation.] ... If the defendant establishes a prima facie case, then the burden shifts to the plaintiff to establish ' "a probability that the plaintiff will prevail on the claim," 'i.e., 'make a prima facie showing of facts which would, if proved at trial, support a judgment in plaintiff's favor.' [Citation.] In making its determination, the trial court is

required to consider the pleadings and the supporting and opposing affidavits stating the facts upon which the liability or defense is based. [Citation.] Discovery is stayed upon the filing of the motion. [Citation.] However, upon noticed motion and for good cause shown, the court may allow specified discovery." (Church of Scientology, supra, 42 Cal.App.4th at pp. 646-647, italics omitted.)

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As recently as May 30, 2008 the California Appellate Court weighed in on the issue, writing in U.S. Western Falun Dafa Assn. v. Chinese Chamber of Commerce (2008), Cal.App.4<sup>th</sup> [Nos. A115535, A116307 First Dist., Div. Five.] that:

"Section 425.16, subdivision (b)(1) requires the court to engage in a two-step process." (Equilon Enterprises v. Consumer Cause, Inc. (2002) 29 Cal.4th 53, 67 (Equilon).) First, the court determines whether the moving defendant has made a threshold showing that the challenged causes of action arise from protected activity, that is, activity by defendants in furtherance of their constitutional right of petition or free speech. (Id. at p. 67.) These protected acts include: (1) written or oral statements made before a legislative, executive, or judicial proceeding; (2) written or oral statements made in connection with an issue under consideration or review by a legislative, executive, or judicial body; (3) written or oral statements made in a place open to the public or in a {Slip Opn. Page 8} public forum in connection with an issue of public interest; or (4) any other conduct in furtherance of the exercise of the constitutional rights of petition or free speech in connection with a public issue or an issue of public interest. (§ 425.16, subd. (e).)

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It should be noted that <u>intent</u> of the Plaintiff is not at-issue in an anti-SI APP motion. The California Supreme Court, writing in *Equilon Enterprises* v. Consumer Cause, Inc. (2002) 29 Cal.4th 53, 124 Cal.Rptr.2d 507; 52 P.3d 685 said that:

Section 425.16 nowhere states that, in order to prevail on an anti-SLAPP motion, a defendant must demonstrate that the plaintiff brought the cause of action complained of with the intent of chilling the defendant's exercise of speech or petition rights. There simply is "nothing in the statute requiring the court to engage in an inquiry as to the plaintiff's subjective motivations before it may [whether] the determine anti-SLAPP statute is applicable." (Damon v. Ocean Hills Journalism Club, supra, 85 Cal.App.4th at p. 480.) Section 425.16, rather, unambiguously makes subject to a special motion to strike any "cause of action against a person arising from any act of that person in furtherance of the person's right of petition or free speech under the United States or California Constitution in connection with a public issue" as to which the plaintiff has not "established that there is a probability that [he or she] will prevail on the claim." (§ 425.16, subd. (b)(1); see Church of Scientology v. Wollersheim (1996) 42 Cal.App.4th 628, 648 [49 [29] Cal.4th 59] Cal.Rptr.2d 620] (Church of Scientology) [anti-SLAPP statute "clear and unambiguous" in applying to all claims "arising from" protected activity].)

Nor is there anything in section 425.16's operative sections implying or even suggesting an intent-to-chill proof requirement. "The legislative concern," rather, "is that the cause of action 'aris[e] from' an act in furtherance of the constitutional right to petition or free speech." (Fox Searchlight Pictures, Inc. v. Paladino (2001) 89 Cal.App.4th 294, 307 [106 Cal.Rptr.2d 906].)

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When on previous occasions we have construed the anti-SLAPP statute, we have done so strictly by its terms (Ketchum v. Moses (2001) 24 Cal.4th 1122, 1131 [104 Cal.Rptr.2d 377, 17 P.3d 735] [calculation of anti-SLAPP attorney fees]; see also Briggs v. Eden Council for Hope & Opportunity (1999) 19 Cal.4th 1106, 1113-1117 [81 Cal.Rptr.2d 471, 969 P.2d 564] (Briggs) [construction of § 425.16, subd. (e)]), and no reason appears why we should proceed otherwise in this case. Since section 425.16 neither states nor implies an intentto-chill proof requirement, for us judicially to impose one, as Equilon urges, would violate the foremost rule of statutory construction. [2a] When interpreting statutes, "we follow the Legislature's intent, as exhibited by the plain meaning of the actual words of the law .... 'This court has no power to rewrite the statute so as to make it conform to a presumed intention which is not expressed.' " (California Teachers Assn. v. Governing Bd. of Rialto

Unified School Dist. (1997) 14 Cal.4th 627, 632-633 [59 Cal.Rptr.2d 671, 927 P.2d 1175].)

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#### II

# THE PLAINTIFF CANNOT SHOW A PROBABILITY THAT HE WILL PREVAIL ON HIS CLAIMS BECAUSE HIS CREDIBILITY IS INHERENTLY IMPEACHED

As demonstrated by Exhibits 1 and 2, the Plaintiff has been found guilty of offenses that inherently impeach him by the nature of their being acts and omissions involving dishonesty and moral terpitude. See Exhibit 1, page 3 (next to the last paragraph):

- 1. Section 490 B&P: A board may suspend or revoke a license on the ground that the licensee has been convicted of a crime, if the crime is substantially related to the qualifications, functions, or duties of the business or profession for which the license was issued. A conviction within the meaning of this section means a plea or verdict of guilty or a conviction following a plea of nolo contendere. Any action which a board is permitted to take following the establishment of a conviction may be taken when the time for appeal has elapsed, or the judgment of conviction has been affirmed on appeal, or when an order granting probation is made suspending the imposition of sentence, irrespective of a subsequent order under the provisions of Section 1203.4 of the Penal Code.
- 2. Section 7561.1(a) B&P: The director may deny, suspend, or revoke a license issued under this chapter if he or she determines that the licensee or his or her manager, if an individual, or if the licensee is a person other than an individual, that any of its officers, directors,

partners, or its manager, has: (a) Made any false statement or given any false information in connection with an application for a license or a renewal or reinstatement of a license.

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- 3. Section 7539(a) B&P: Any licensee or officer, director, partner, or manager of a licensee may divulge to any law enforcement officer or district attorney, or his or her representative, any information he or she may acquire as to any criminal offense, but he or she shall not divulge to any other person, except as he or she may be required by law so to do, any information acquired by him or her except at the direction of the employer or client for whom the information was obtained.
- Section 7561.4 B&P: The director may suspend or revoke a license issued under this chapter if he or she determines that the licensee or his or her manager, if an individual, or if the licensee is a person other than an individual, that any of its officers, directors, partners, or its manager, has committed any act in the course of the licensee's business "Dishonesty or fraud" as used in constituting dishonesty or fraud. this section, includes, in addition to other acts not specifically (a) Knowingly making a false statement relating enumerated herein: to evidence or information obtained in the course of employment, or knowingly publishing a slander or a libel in the course of business. (b) Using illegal means in the collection or attempted collection of a debt or obligation. (c) Manufacture of evidence. (d) Acceptance of employment adverse to a client or former client relating to a matter with respect to which the licensee has obtained confidential information by reason of or in the course of his or her employment by the client or former client.
- 5. Section 7561.1(g) B&P: (g) Willfully failed or refused to render to a client services or a report as agreed between the parties and for which

compensation has been paid or tendered in accordance with the agreement of the parties.

6. Section 7561.1(1) B&P: Knowingly violated, or advised, encouraged, or assisted the violation of any court order or injunction in the course of business as a licensee.

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- 7. Section 7538(b) and (c) B&P: 7538. After a hearing the director may deny a license unless the applicant makes a showing satisfactory to the director that the applicant, if an individual, has not, or if the applicant is a person other than an individual, that its manager and each of its officers have not (b) Committed any act constituting dishonesty or fraud. (c) Committed any act or crime constituting grounds for denial of licensure under Section 480, including illegally using, carrying, or possessing a deadly weapon.
- 8. 16 CCR 624 (formerly 16 CCR 660): Investigative reports shall be submitted to a customer at such times and in such manner as has been agreed upon between the licensee and the customer. Upon demand by the customer, the licensee shall not refuse to divulge to the customer the results of an investigation if payment has been tendered for charges levied. It is the responsibility of the licensee to provide the customer with a fee schedule or a reasonable explanation of the method by which charges to the customer for services are to be calculated.

Given the foregoing, no trier of fact is likely to believe a word that the Plaintiff utters. Not only is there no probability that he can prevail upon his claim, there is little *possibility* that he can prevail.

#### <u>III</u>

#### **CONCLUSION**

For the foregoing reasons, this motion should be granted.

Defendant has made the initial showing that the alleged acts and omissions complained of by the Plaintiff all arise from constitutionally protected speech and expression.

Plaintiff cannot plausibly demonstrate how he is going to prevail on his claim. Even assuming that he could demonstrate that some minutae of the statements attributed to the Defendant were in fact made by him or on his behalf and happened to be false, the Plaintiff cannot possibly demonstrate that he was damaged by them. The Plaintiff was damaged irreparably by his own conduct and the finding of misconduct made by a California ALJ which caused those facts to be placed in the public records of the State of California. From that point, the Plaintiff started at the bottom and has worked his way down ever since. He can never rehabilitate his reputation.

Any measure of damages would have to be calculated in terms of *negative integers*. Hypothetically, if the Plaintiff's reputation has been damaged, which is not conceded and assumed only for the purpose of argument, then it has moved from a hypothetical point of negative 10 to negative 11. It is like Mussolini arguing that he was at least not as bad as Hitler.

Again, the motion should be granted and an award of attorney fees and costs be made based upon a cost bill to be submitted.

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Joseph Paolella

In pro per

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## BEFORE THE DIRECTOR DEPARTMENT OF CONSUMER AFFAIRS BUREAU OF SECURITY AND INVESTIGATIVE SERVICES STATE OF CALIFORNIA

In the Matter of the Accusation Against:	}
VRamer	) No. 1A96 9688
JOHN GROGAN	)
dba Gold Star Investigations	) OAH No. L-1998050163
P.O. Box 9065	)
Canoga Park, CA 91309,	)
	)
Respondent	<u>.</u>

#### **DECISION**

The attached Proposed Decision of the Administrative Law Judge is hereby adopted by the Director, Department of Consumer Affairs as his Decision in the above-entitled matter.

This Decision shall become effective October 21, 2002.

IT IS SO ORDERED September 16, 2002.

By Clau Brown
DENISE BROWN

DENISE BROWN

Chief Deputy Director
Department of Consumer Affairs

**rfin** 

#### BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

#### DEPARTMENT OF CONSUMER AFFAIRS

#### STATE OF CALIFORNIA

In the Matter of the Accusation against:	) No. IA96 9688
JOHN GROGAN dba Gold Star Investigations P. O. Box 9065 Canoga Park, CA 91309,	OAH No. L-1998050163
Respondent.	) )

#### PROPOSED DECISION

This case was tried before Paul M. Hogan, Administrative Law Judge of the Office of Administrative Hearings, at Los Angeles, California, on May 24, 2002.

Glynda B. Gomez, Deputy Attorney General, represented complainant. John Grogan, respondent, appeared personally without legal counsel, and participated throughout the trial.

The parties presented oral and documentary evidence. Submission of the matter for decision was deferred until June 3, 2002 to permit respondent to offer proof of timely service by mail of a written demand for cross-examination of certain witnesses' testimony which complainant wished to present solely by way of declaration pursuant to Government Code Section 11514. Such proof was made, the parties were allowed ten days in which to object, move to strike, or argue, and the issue of the declarations was submitted for decision. The court finds the demand to have been timely made in accordance with law, and therefore sustains respondent's objection to receipt in evidence of the declarations offered, Exhibit 5 for identification. The general issue was submitted on June 3, 2002.

#### Findings of Fact

- 1. Sherrie Moffet, complainant, is the Program Manager of the above-entitled Bureau, and caused the accusatory pleadings in this matter to be filed and served while acting solely in her official capacity.
- 2. The Bureau has issued the following licenses to respondent, which are now in full force and effect:

Number	Date issued	
PPO 10093	2/19/88	
PI 15057	9/3/91	
<b>BAT 473426</b>	3/1/86	
FQ87293	5/29/85	
	PPO 10093 PI 15057 BAT 473426	

- 3. The parties have timely filed and served on one another all pleadings, notices and other papers as required by law.
- 4. During the periods of time specified below, respondent acted, and/or omitted to act, in such a way as to subject his Bureau-issued licenses to discipline as more fully described in the Conclusions of Law hereinafter following.
- 5. In or about December 1997, respondent agreed to serve as a qualifying manager for C.M. in connection with C.M.'s application for licensure by the Bureau, and accepted \$3,000.00 from C.M. for this service. Respondent failed to be available to C.M. in connection with his application and C.M.'s questions thereon, and misled C.M. as to the nature of the charges pending against respondent in this case, and as to the likelihood of early and favorable resolution of such charges.
- 6. When C.M. thereafter had to obtain a new qualifying manager, respondent repeatedly failed and refused to refund any part of the \$3,000.00 fee he had taken.
- 7. Respondent fraudulently and dishonestly insisted he was entitled to retain all of the \$3,000.00.
- 8. In or about February 1998, respondent entered into a similar arrangement with one C.R. wherein, for a \$4,000.00 cash payment, respondent agreed t falsely state and certify, as part of an application to the Bureau by C.R. for licensure, that respondent had served as a

"Qualified Manager" for the performance of hours required for licensure as a private investigator as part of respondent's "sponsorship program", but told C.R. he would do all this for only \$2,000.00 because he "liked" C.R.

- 9. At a subsequent meeting, after C.R. paid respondent \$700., respondent told C.R. that his work experience was, in fact, probably insufficient but that he, respondent, would falsely certify that C.R. had worked with im for one year. C.R. decided not to complete the application under respondent's "sponsorship."
- 10. Respondent did the above for the purpose of benefiting himself and, by allowing C.R. to produce false evidence of his qualifications for licensure as a private investigator, for the purpose of benefiting C.R.
- 11. The conduct set out hereinabove constituted fraud and dishonest conduct and was deceitful.
- 12. The Bureau has incurred reasonable costs of investigation and prosecution of this matter in the aggregate sum of \$21,810.00.
- 13. Respondent testified as to his opinions regarding "sponsorship" and argued his cause. His testimony was overbroad and vague, and failed to indicate just what legal authority permitted the kind of "earn while you learn" program envisioned by him. In sum, respondent's testimony neither explained his position nor mitigated his conduct.
- 14. All evidence and argument tendered by respondent in his defense has been considered.
- 15. All allegations contained in the accusatory pleadings upon which no specific findings have been made hereinabove have not been proved by competent, relevant evidence.

#### Conclusions of Law

By reason of the foregoing findings of fact, respondent's licenses and permits are subject to discipline pursuant to Business and Professions Code sections 490, 7561.1(a), 7561.1(b) (for violation of Business and Professions Code sections 7539(a), 7561.2 and 7561.4), 7561.1(c)(taken in conjunction with Title 16, California Code of Regulations, section 660) 7561.1(g), and 7561.1(l)(taken in conjunction with Business and Professions Code Code sections 480(a)(2), 7538(b) and (c).

The Bureau is entitled to recover its reasonable costs of investigation and prosecution in the sum of \$21,810.00 pursuant to section 125.3 of the Business and Professions Code.

#### **Order**

All licenses and permits heretofore issued to respondent by the Burcau, together with incidental licensing rights, and specifically described in Finding 2 above are hereby revoked.

Respondent is hereby ordered to pay the Bureau its costs of investigation and prosecution in the sum of \$21,810.00 on or before the thirtieth day following the effective date of this decision.

No application by respondent for reinstatement of the said licenses and permits, or for issuance of an initial license shall be granted absent proof of payment of the Bureau's said costs as a condition precedent to the filing of such application or applications.

June 19, 2002

Paul M. Hogan

Administrative Law Judge

Office of Administrative Hearings



#### STATE OF CALIFORNIA - STATE AND CONSUMER SERVICES AGENCY Amolo Schwarzenegger, Governor

#### BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

Post Office Box 980550 West Sacramento, CA 95798-0550 (916) 322-4000 www.dca.ca.gov/63is



#### **COMPLAINT HISTORY**

June 14, 2005

Dear Consumer:

This is in response to your inquiry about the complaints filed against the licensees listed below.

In compliance with the guidelines presented in the Public Information Act, the Information Practices Act and the Department of Consumer Affairs Complaint Disclosure Policy, the following is information which is considered public.

License No.:

PI 15057

Business Name:

Gold Star Investigations

Address:

P.O. Box 9065

Canoga Park, CA 91309

Issue Date: 9/3/91

Canoga Park, CA 91309

Qualified Manager/

Owner:

John Leo Grogan

Business Type:

Sole Ownership

License No.:

PPO 10093

Business Name:

Gold Star Protection

Address:

P.O. Box 9065

Canoga Park, CA 91309

Issue Date: 2/19/88

Qualified Manager/

Owner:

John Leo Grogan

Business Type:

Sole Ownership

Firearm Permit No.: FQ 87293

Name:

John Leo Grogan

Address:

P.O. Box 9065

Canoga Park, CA 91309

Issue Date: 5/29/85

Revocation Date: 10/21/02

Revocation Date: 10/21/02

Revocation Date: 10/21/02

Baton Permit No.:

BAT 473426

Name:

John Leo Grogan P.O. Box 9065

Address.

Canoga Park, CA 91309

Issue Date: 3/1/86

Revocation Date: 10/21/02

#### Alleged Violations

Fail to render services/report (7561.1 G Business & Professions Code)

Divulge Confidential Information (7539 A Business & Professions Code)

Commit Dishonest/Fraud Act (7561.4 Business & Professions Code)

#### Results

On February 5, 1998, an Accusation was filed against the Respondent's private investigator license, private patrol operator license, firearm and baton permit. On October 2, 1998, a First Amended and Supplemental Accusation was filed. On August 1, 2001, a Amended Supplemental Second and On December 10, Accusation was filed. 2001, a Third Amended and Supplemental Accusation was filed. On May 24, 2002, the Respondent appeared before Administrative Law Judge (ALJ) of the Office of Administrative Hearings. On June 25, 2002, the Bureau received and adopted the Proposed Decision and Order submitted by the ALI in this case. All licenses and permits issued to the Respondent by the Bureau were revoked effective October 21, In addition, the Respondent was 2002. ordered to pay the Bureau its costs of investigation and prosecution in the sum of 21, 810.00 on or before the thirtieth day following the effective date of the Decision. No payment has been received.

This information reflects only formal complaints filed during the past ten- (10) years against the licensee. You may wish to evaluate such other factors as the size of the company, the number of employees, and length of time the company has been licensed.

The data presented in the foregoing is not intended to represent any judgment on the part of this Bureau.

If you have questions, please contact me at (916) 445-3733.

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Office Technician

Enclosures

#### BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

#### DEPARTMENT OF CONSUMER AFFAIRS

#### STATE OF CALIFORNIA

In the Matter of the Accusation against:	No. LA96 9688
JOHN GROGAN )	OAH No. L-1998050163
dba Gold Star Investigations )	
P. O. Box 9065	
Canoga Park, CA 91309,	
Respondent. )	
)	

#### PROPOSED DECISION

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- 2. The Bureau has issued the following licenses to respondent, which are now in full force and effect:

Type	Number	Date issued
Private patrol operator	PPO 10093	2/19/88
Private investigator	PI 15057	9/3/91
Baton permit	BAT 473426	3/1/86
Firearm permit	FQ87293	5/29/85

- 3. The parties have timely filed and served on one another all pleadings, notices and other papers as required by law.
- 4. During the periods of time specified below, respondent acted, and/or omitted to act, in such a way as to subject his Bureau-issued licenses to discipline as more fully described in the Conclusions of Law hereinafter following.
- 5. In or about December 1997, respondent agreed to serve as a qualifying manager for C.M. in connection with C.M.'s application for licensure by the Bureau, and accepted \$3,000.00 from C.M. for this service. Respondent failed to be available to C.M. in connection with his application and C.M.'s questions thereon, and misled C.M. as to the nature of the charges pending against respondent in this case, and as to the likelihood of early and favorable resolution of such charges.
- 6. When C.M. thereafter had to obtain a new qualifying manager, respondent repeatedly failed and refused to refund any part of the \$3,000.00 fee he had taken.
- 7. Respondent fraudulently and dishonestly insisted he was entitled to retain all of the \$3,000.00.
- 8. In or about February 1998, respondent entered into a similar arrangement with one C.R. wherein, for a \$4,000.00 cash payment, respondent agreed t falsely state and certify, as part of an application to the Bureau by C.R. for licensure, that respondent had served as a

"Qualified Manager" for the performance of hours required for licensure as a private investigator as part of respondent's "sponsorship program", but told C.R. he would do all this for only \$2,000.00 because he "liked" C.R.

- 9. At a subsequent meeting, after C.R. paid respondent \$700., respondent told C.R. that his work experience was, in fact, probably insufficient but that he, respondent, would falsely certify that C.R. had worked with im for one year. C.R. decided not to complete the application under respondent's "sponsorship."
- 10. Respondent did the above for the purpose of benefiting himself and, by allowing C.R. to produce false evidence of his qualifications for licensure as a private investigator, for the purpose of benefiting C.R.
- 11. The conduct set out hereinabove constituted fraud and dishonest conduct and was deceifful.
- 12. The Bureau has incurred reasonable costs of investigation and prosecution of this matter in the aggregate sum of \$21,810.00.
- 13. Respondent testified as to his opinions regarding "sponsorship" and argued his cause. His testimony was overbroad and vague, and failed to indicate just what legal authority permitted the kind of "earn while you learn" program envisioned by him. In sun, respondent's testimony neither explained his position nor mitigated his conduct.
- 14. All evidence and argument tendered by respondent in his defense has been considered.
- 15. All allegations contained in the accusatory pleadings upon which no specific findings have been made hereinabove have not been proved by competent, relevant evidence.

#### Conclusions of Law

By reason of the foregoing findings of fact, respondent's licenses and permits are subject to discipline pursuant to Business and Professions Code sections 490, 7561.1(a), 7561.1(b) (for violation of Business and Professions Code sections 7539(a), 7561.2 and 7561.4), 7561.1(c)(taken in conjunction with Title 16, California Code of Regulations, section 660) 7561.1(g), and 7561.1(l)(taken in conjunction with Business and Professions Code Code sections 480(a)(2), 7538(b) and (c).

The Bureau is entitled to recover its reasonable costs of investigation and prosecution in the sum of \$21,810.00 pursuant to section 125.3 of the Business and Professions Code.

#### <u>Order</u>

All licenses and permits heretofore issued to respondent by the Bureau, together with incidental licensing rights, and specifically described in Finding 2 above are hereby revoked.

Respondent is hereby ordered to pay the Bureaurits costs of investigation and prosecution in the sum of \$21,810.00 on or before the thirtieth day following the effective date of this decision.

No application by respondent for reinstatement of the said licenses and permits, or for issuance of an initial license shall be granted absent proof of payment of the Bureau's said costs as a condition precedent to the filing of such application or applications.

June 19, 2002

Paul M. Hogan

Administrative Law Judge
Office of Administrative Hearings

#### BEFORE THE DIRECTOR DEPARTMENT OF CONSUMER AFFAIRS BUREAU OF SECURITY AND INVESTIGATIVE SERVICES STATE OF CALIFORNIA

In the Matter of use Accusation Against:	)	
	)	No. 1A96 9688
JOIIN GROGAN	)	
dba Gold Star Investigations	)	OAH No. L-1998050163
P.O. Box 9065	)	
Canoga Park, CA 91309,	)	
	)	
Respondent	<u>)</u>	

#### **DECISION**

The attached Proposed Decision of the Administrative Law Judge is hereby adopted by the Director, Department of Consumer Affairs as his Decision in the above-entitled matter.

This Decision shall become effective ( che 11, 7002 IT IS SO ORDERED

rfm

Chief Deputy Director Department of Consumer Affairs

DANIEL E. LUNGREN, Attorney General WILLIAM L. MARCUS Deputy Attorney General State Bar No. 66706 300 S. Spring St., Suite 500 Los Angeles CA 90013 Telephone: (213) 897-2535 Attorneys for Complainant 6 BEFORE THE 7 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES DEPARTMENT OF CONSUMER AFFAIRS 8 STATE OF CALIFORNIA CASE NO. IA 96 9688 In the Matter of the Accusation 10 Against: ACCUSATION 1 1 JOHN GROGAN dba Gold Star Investigations 12 P.O. Box 9065 Canoga Park CA 91309 13 PI #15057 PPO #10093 BAT (baton) #473426 14 FQ (firearm) #87293 15 Respondent. 16 17 COMPLAINANT ALLEGES THAT: 18 She is Sherrie Moffet (hereinafter, "Complainant"), 19 Program Manager of the Bureau of Security and Investigative 20 Services (hereinafter, "the Bureau"), and makes and files this 21 Accusation solely in her official capacity as such. 22 2. On or about February 19, 1988, John Leo Grogan dba 23 Gold Star Protection (hereinafter, "respondent") was issued 24 private patrol operator license No. PPO 10093, which is currently 25 in full force and effect; on or about July 8, 1989, respondent, 26 dba Proguard, was issued private patrol operator license No. PPO 27 10439, which expired on July 31, 1995; on or about September 3,

discipline pursuant to Business and Professions Code section 7561.1, for violation of section 7561.1(b), taken in conjunction with Business and Professions Code section 7539(a), and 7561.1(g), as follows:

- A. In or about March 1996, M.P. retained respondent to perform an investigation of residential premises in Malibu, California, which were jointly owned by her and her estranged or ex-husband, W.P. and to provide M.P. a written report of his findings, including certain specified areas and assets. M.P. paid respondent \$1,000 in advance.
- B. The entry into the premises was to take place on April 13, 1996. Respondent, despite receiving the \$1,000, willfully failed and refused to make said investigation, willfully failed and refused to prepare a report for M.P., and willfully failed and refused to refund all or part of the \$1,000 received from M.P..
- C. Respondent further, and without authorization from M.P. or anyone on her behalf, contacted W.P., the estranged or ex-husband, about respondent's assignment from M.P., including advising W.P. of the fact respondent had been retained by M.P.. to conduct such an investigation of the Malibu premises.
- 6. Pursuant to Business and Professions Code section 125.3, the Bureau is authorized to seek and recover its costs of investigation and enforcement of a case in the event that one or more of the charges in an accusation are sustained following hearing.

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1991, respondent, dba Gold Star Investigations, was issued private investigator license No. PI 15057, which is currently in full force and effect; on or about March 1, 1986, respondent was issued baton permit No. BAT 473426, which is currently in full force and effect; on or about May 29, 1985, respondent was issued firearm permit No. FQ 87293, which is currently in full force and effect.

- 3. Pursuant to Business and Professions Code section 7561.1, the Director of the Department of Consumer Affairs (hereinafter, "the Director") may discipline a license, including a baton permit and a firearm qualification card, for violation of any of the provisions of 7561.1, including, but not limited to: violating any provision of Chapter 11.5 of Division 3 of the Business and Professions Code (subsection (b)); willfully failing or refusing to render to a client services or a report as agreed between the parties and for which compensation has been paid or tendered in accordance with the agreement of the parties (subsection (g)).
- 4. Pursuant to Business and Professions Code section 7539(a), a licensee or officer, director, partner, or manager of a licensee may not divulge any information acquired by him or her to any other person (except persons not relevant to this case), except when at the direction of the employer or client for whom the information was obtained or as required by law.
- 5. Respondent's license as a private patrol operator (PPO 10093) and private investigator (PI 15057) and his baton permit (BAT 473426) and fire arm permit (FQ 87293) are subject to

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The Bureau has incurred reasonable costs of investigation and enforcement of this case in an amount to be established according to proof at hearing.

WHEREFORE, Complainant prays that a hearing be held on the matters alleged hereinabove and, following said hearing, a decision issue:

- 1. Revoking or suspending private patrol operator license No. PPO 10093, heretofore issued to respondent, dba Gold Star Protection:
- 2. Revoking or suspending private investigator license No. PI 15057, heretofore issued to respondent, dba Gold Star Investigations,
- Revoking or suspending baton permit No. BAT 473426, heretofore issued to respondent;
- 4. Revoking or suspending firearm permit No. FQ 87293, heretofore issued to respondent;
- Pursuant to Business and Professions Code section 125.3, awarding the reasonable costs of investigation and enforcement of this case to the Eureau; and
- 6. Taking such other and further action as the Director may deem necessary.

Program Manager

Bureau of Security and Investigative Services

Complainant

DANIEL E. LUNGREN, Attorney General 1 WILLIAM L. MARCUS Deputy Attorney General 2 State Bar No. 66706 300 S. Spring St., Suite 500 3 Los Angeles CA 90013 Telephone: (213) 897-2535 Attorneys for Complainant 5 б BEFORE THE 7 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES DEPARTMENT OF CONSUMER AFFAIRS 8 STATE OF CALIFORNIA 9 CASE NO. 1A96 9688 In the Matter of the Accusation 10 Against: FIRST AMENDED AND SUPPLEMENTAL JOHN GROGAN 11 ACCUSATION dba Gold Star Investigations P.O. Box 9065 12 Canoga Park CA 91309 13 PI #15057 PPO #10093 BAT (baton) #473426 14 FQ (firearm) #87293 15 Respondent. 16 17 COMPLAINANT ALLEGES THAT: 18 She is Sherrie Moffet (hereinafter, "Complainant"), 19 Program Manager of the Bureau of Security and Investigative 20 Services (hereinafter, "the Bureau"), and makes and files this 21 First Amended and Supplemental Accusation solely in her official 22 capacity as such. 23. On or about February 19, 1988, John Leo Grogan dba 24 Gold Star Protection (hereinafter, "respondent") was issued 25 private patrol operator license No. PPO 10093, which is currently 26 in full force and effect; on or about July 8, 1989, respondent, 27 dba Proguard, was issued private patrol operator license No. PPO

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10439, which expired on July 31, 1995; on cr about September 3, 1991, respondent, dba Gold Star Investigations, was issued private investigator license No. PI 15057, which is currently in full force and effect; on or about March 1, 1986, respondent was issued baton permit No. BAT 473426, which is currently in full force and effect; on or about May 29, 1985, respondent was issued firearm permit No. FQ 87293, which is currently in full force and effect.

- 3. Pursuant to Business and Professions Code section
  7561.1, the Director of the Department of Consumer Affairs
  (hereinafter, "the Director") may discipline a license, including a baton permit and a firearm qualification card, for:
- a. Making any false statement or giving any false information in connection with an application for a license or a renewal or reinstatement of a license (subsection (a));
- b. Violating any of the provisions of the Private
   Investigator Act (Business and Professions Code section 7512
   et.seq.) (subsection (b));
- c. Violating any rule of the director adopted pursuant to the authority in the Private Investigator Act (subsection (c));
- d. Willfully failing or refusing to render to a client services or a report as agreed between the parties and for which compensation has been paid or tendered in accordance with the agreement of the parties (subsection (g)); or

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- e. Committing any act which is a ground for denial of an application for licensure under the Private Investigator Act (subsection (1)).
- 4. Pursuant to Business and Professions Code section 7539(a), a licensee or officer, director, partner, or manager of a licensee may not divulge any information acquired by him or her to any other person (except persons not relevant to this case), except when at the direction of the employer or client for whom the information was obtained or as required by law.
- 5. Pursuant to Business and Professions Code section 7561.2, any person who knowingly makes a false statement in his or her application for a license or registration as a security guard is guilty of a misdemeanor.
- 6. Pursuant to Business and Professions Code section 7561.4, a licensure is subject to discipline for any act in the course of the licensee's business constituting dishonesty or fraud.
- 7. Business and Professions Code section 480(a)(2) provides that a board may deny a license regulated by the Business and Professions Code on the grounds the applicant has done any act involving dishonesty, fraud, or deceit with the intent to substantially benefit himself or another, or substantially injure another.
- 8. Pursuant to Business and Professions Code section 7538, an applicant for licensure by the Bureau is subject to denial for:

- a. Committing any act constituting dishonesty or fraud
   (subsection (b));
- b. Committing any act constituting grounds for denial of licensure under Business and Professions Code section 480 (subsection (c)).
- 9. Pursuant to section 660 of title 16 of the California Code of Regulations, a rule of the director adopted pursuant to the Private Investigator Act, an investigator shall provide an investigative report to a customer at the time and in such manner as has been agreed upon.
- (PPO 10093) and private investigator (PI 15057) and his baton permit (BAT 473426) and fire arm permit (FQ 87293) are subject to discipline pursuant to Business and Professions Code section 7561.1 (a), 7561.1 (b) (for violation of Business and Professions Code sections 7539(a), 7561.2, and 7561.4), 7561.1 (c) (taken in conjunction with 16 C.C.R. section 660), 7561.1(g), and 7561.1 (l) (taken in conjunction with Business and Professions Code section 480(a)(2)) and 7538(b) and (c), as follows:

#### M.P.

A. In or about March 1996, M.P. retained respondent to perform an investigation of residential premises in Malibu, California, which were jointly owned by her and her estranged or ex-husband, W.P. and to provide M.P. a written report of his findings, including certain specified areas and assets. M.P. paid respondent \$1,000 in advance.

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- B. The entry into the premises was to take place on April 13, 1996. Respondent, despite receiving the \$1,000, willfully failed and refused to make said investigation. Willfully failed and refused to prepare a report for M.P., and willfully failed and refused to refund all or part of the \$1,000 received from M.P..
- C. Respondent further, and without authorization from M.P. or anyone on her behalf, contacted W.P., the estranged or ex-husband, about respondent's assignment from M.P., including advising W.P. of the fact respondent had been retained by M.P.. to conduct such an investigation of the Malibu premises.

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D. Respondent, by the above conduct, committed fraud and engaged in dishonest conduct, failed to complete a project for which he was paid, failed to provide a report for which he was paid, and engaged in unauthorized disclosures to the subject of the investigation for which M.P. hired and paid him.

#### C.R.

- E. On or about February 1998, respondent agreed to falsely state and certify, as part of an application to the Bureau by C.R. for licensure, that respondent had served as a "Qualified Manager" for the performance of hours required for licensure as a private investigator for \$4,000 as part of respondent's "sponsorship" program, but told C.R. he would do it for \$2,000 because he "liked" C.R.. This was part of a program promoted by respondent.
- F. At a subsequent meeting, after C.R. paid respondent \$700, respondent told C.R. that his work experience was, in fact,

probably insufficient but that he, respondent, would falsely certify that C.R. had worked with him for one year. C.R. decided not to complete the application under respondent's "sponsorship".

G. Respondent did the above for the purpose of benefitting himself and, by allowing C.R. to produce false evidence of his qualifications for licensure as a private investigator, for the purpose of benefitting C.R..

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H. The conduct set out hereinabove at subparagraphs &-G, inclusive, constituted fraud and dishonest conduct and was deceitful.

#### R.C.

- I. On or about June 18, 1997, respondent agreed with R.C. to investigate a pool contractor who failed to show up for a job after being paid \$29,000 "up front" and accepted \$200, through his associate, Debra Burdette, for that purpose.
- J. Despite the repeated requests of his client, R.C., respondent failed and refused either to produce and provide the report or to return the client's payment.
- K. Respondent's conduct as set out hereinabove was dishonest, fraudulent, and deceitful and committed for his own benefit.

#### W.K.

- L. At least in or about 1997 and 1998, respondent owned and operated the National Investigation Academy, offering training and certification for investigators.
- M. On or about August 20, 1997, W.K., who resides in Georgia, based on an advertisement by the Academy, applied to

take the Certified Master Investigator" course offered by the academy; respondent offered W.K. a discounted price of \$149 (the regular price was listed as \$175), and W.K. submitted and respondent received and accepted \$149 from W.K. for said training and certification.

- N. Respondent never provided materials for the program to W.K. and never returned or refunded the \$149 or made any other restitution or arrangements, despite the repeated requests and demands by W.K. for information and, ultimately, for a refund.
- O. Respondent's conduct as to W.K. was false, fraudulent, dishonest, and deceitful, with the intent of benefitting himself.

#### **General**

- L. Respondent's conduct as to M.P., C.R., R.C., and W.K., and each and all of them, demonstrates a pattern of false, fraudulent, dishonest, and deceitful conduct, committed with the intent to benefit himself.
- 11. Pursuant to Business and Professions Code section 125.3, the Bureau is authorized to seek and recover its costs of investigation and enforcement of a case in the event that one or more of the charges in an accusation are sustained following hearing.
- 12. The Bureau has incurred reasonable costs of investigation and enforcement of this case in an amount to be established according to proof at hearing.

l	BILL LOCKYER, Attorney General		
2	of the State of California GLYNDA B. GOMEZ, State Bar No. 143448		
3	Deputy Attorney General California Department of Justice		
4	300 South Spring Street, Suite 1702 Los Angeles, California 90013		
5	Los Angeles, California 90013 Telephone: (213) 897-2542 Facsimile: (213) 897-2804		
ő	Attorneys for Complainant		
7		·	
8	BEFORE	THE	
9	BUREAU OF SECURITY AND INVESTIGATIVE SERVICES		
10	STATE OF CAL	IFORNIA	
11	In the Matter of the Accusation Against:	Case No. IA96 9688	
		THIRD AMENDED AND	
12	JOHN GROGAN dba Gold Star Investigation	SUPPLEMENTAL ACCUSATION	
1.3	P.O. Box 9065 Canoga Park, CA 91309		
14	PI #15057 PPO #10093		
15	BAT (baton) #473426 FQ (firearm) #87293		
16	Respondent.		
17	Respondent		
1.8	Complainant alleges:		
19	13. Complainant makes and files	this Third Amended and Supplemental	
20	Accusation solely in her official capacity as such.		
21	14. The allegations, and each of them, contained in the First Amended and		
22	Supplemental Accusation in Case No. 1A96 9688 are incorporated by reference herein as though		
23	fully set forth at this point. This Third Amended and Supplemental Accusation supersedes and		
24	replaces the Second Amended and Supplemental Accusation.		
25	15. At all times pertinent herein the licenses and permits described in		
26	paragraph 2 of the First Amended and Supplemental Accusation were in full force and effect.		
27	. Respondent's licenses and perr	nits, as set out in paragraph 2 of the First	
28	Amended and Supplemental Accusation, are subject to discipline pursuant to Business and		

Professions Code sections 490, 7561.1(a), 7561.1(b) (for violation of Business and Professions Code sections 7539(a), 7561.2 and 7561.4), 7561.1(c) (taken in conjunction with 16 Calif. Code of Regs. Section 660), 7561.1(g), and 7561.1(1) (taken in conjunction with Business and Professions Code sections 480(a)(2), 7538(b) and (c), as follows:

# C.M.

- A. In or about December 1997, C.M. paid respondent \$3,000.00 for respondent to serve as C.M.'s qualifying manager in connection with an application for licensure by the Bureau. Despite the fact the license was never issued, because of the filing of charges in Case No. IA96 9688, respondent failed to be available to C.M. in connection with the application and C.M.'s questions about the application and misled C.M. us to the nature of the charges in the case against respondent and as to the likelihood of early and favorable resolution of those charges.
- B. When C.M. thereafter had to obtain a new qualifying manager, respondent repeatedly failed and refused to refund any part of the \$3,000.00 fee he had taken.
- C. Respondent fraudulently and dishonestly insisted he was entitled to retain all of the \$3,000.00.

### R.D.

- D. In or about June 1998, R.D., after reading an article by respondent in PI Magazine in which respondent promised various materials for "a twenty", sent respondent a \$20 bill for the materials. Receiving no response, R.D. then sent respondent a check for \$20.00 for the same materials on or about August 2, 1998, which was deposited.
- E. Despite repeated calls and letters to respondent and promises by respondent over the period of many months, respondent neither supplied the materials nor refunded R.D.'s money.

#### E.W.

F. In or about April 1999, in response to an on-line solicitation she received, E.W. paid respondent \$49.00 for membership in respondent's National Investigation Academy,

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- V. In or about August 2000, J.D. paid respondent \$500.00 to obtain information on the current location and circumstances of a friend's son.
- X. Despite repeated inquiries and requests, respondent failed and refused to provide the information.
- Y. On at least one occasion respondent falsely represented to J.D. that he had provided the information orally to the son's mother, when, as respondent well knew, he had not.

#### G.D.

- Z. In or about February 2001, G.D. getained respondent for private investigator services at a rate of \$50.00 per hour, specifically to have respondent follow an individual on February 16-18, 2001. Respondent was to photograph the individual and follow the individual to, among other things identify his residence and work addresses and his vehicle. If the individual did not leave his residence, respondent was to terminate surveillance on any given day after 4 hours. G.D. paid respondent a \$500,00 retainer.
- AA. Respondent failed, despite repeated demands by G.D., to provide a report which properly and adequately described services rendered and photographs he allegedly took.
- BB. Respondent failed to follow the subject on two of the three days, billed 10% hours for surveillance on February 16th, despite the fact the subject never left his residence, said he did not surveil on the 17th because of rain, and said he merely attempted to make calls to the subject's residence on the 18th. Respondent provided no photographs.
- CC. When respondent asserted the above to G.D. on February 19th, G.D. agreed to pay another \$500.00 to have the subject followed, starting February 23rd, for no more than 4 hours in a day if the subject did not leave his residence. G.D. again specified that photographs were to be taken.
- DD. Respondent failed to return any of G.D.'s telephone calls between February 24th -26th, although he did send a bill, by e-mail, on or about February 26th, which claimed the 10% hours of surveillance on February 16th, now claimed 8% hours of surveillance on February 17th, and claimed 7% hours of surveillance on February 23rd.

 EE. Respondent, in the above e-mail, said he had taken photographs and promised to send them to G.D., but failed and refused to do so despite repeated demands by G.D. for those photographs.

FF. Respondent further falsely, knowing it was false, billed for hours of surveillance beyond those actually provided, including, but not limited to, billing for 8% hours of surveillance on February 17th, a day on which respondent, in fact, conducted no surveillance at all.

#### General

- GG. Respondent repeatedly offered to certify experience to qualify an individual for licensure by the Bureau for a fee of as much as \$2,000.00, for persons when he had no knowledge of such experience, including at least as to C.H. in 1996 and, as set out in the First Amended and Supplemental Accusation, C.R.
- HH. Respondent directly, and through his partner, associate and colleague Debra Burdette, attempted to mislead the Office of Administrative Hearings and complainant's counsel in or about July 1998, by falsely representing he had contacted M.P.'s husband with the approval, and even (purportedly) at the recommendation or direction of Department of Consumer Affairs staff, contacted the subject of M.P.'s requested surveillance-her husband.
- II. Respondent further, in connection with the allegations set our in subparagraph HH, falsely represented that in June 1998 that same employee had reaffirmed her previous advice when, as respondent well knew, the employee had never made the statements or given the advice attributed to her by respondent and, in fact, did not do so in June 1998 and further, in June 1998, denied to respondent that she had ever done so.
- II. Respondent has repeatedly threatened clients or customers, including electronically, who have pursued complaints to which respondent failed to respond, especially those who have complained either to the Bureau or to PI Magazine, including, but not limited to, W.M. and E.O.
- KK. Respondent's conduct as to each and every individual identified hereinabove and in the First Amended and Supplemental Accusation, and all of said individuals

Amended and Supplemental Accusation, are subject to discipline pursuant to Business and Professions Code sections 490, 7561.1(a), 7561.1(b) (for violation of Business and Professions Code sections 7539(a), 7561.2 and 7561.4), 7561.1(c) (taken in conjunction with 16 Calif. Code of Regs. Section 660), 7561.1(g), and 7561.1(l) (taken in conjunction with Business and Professions Code sections 480(a)(2), 7538(b) and (c), as follows:

#### C.M.

- A. In or about December 1997, C.M. paid respondent \$3,000.00 for respondent to serve as C.M.'s qualifying manager in connection with an application for licensure by the Bureau. Despite the fact the license was never issued, because of the filing of charges in Case No. 1A96 9688, respondent failed to be available to C.M. in connection with the application and C.M.'s questions about the application and misled C.M. as to the nature of the charges in the case against respondent and as to the likelihood of early and favorable resolution of those charges.
- B. When C.M. thereafter had to obtain a new qualifying manager, respondent repeatedly failed and refused to refund any part of the \$3,000.00 fee he had taken.
- C. Respondent fraudulently and dishonestly insisted he was entitled to retain all of the \$3,000.00.

## R.D.

- D. In or about June 1998, R.D., after reading an article by respondent in PI Magazine in which respondent promised various materials for "a twenty", sent respondent a \$20 bill for the materials. Receiving no response, R.D. then sent respondent a check for \$20.00 for the same materials on or about August 2, 1998, which was deposited.
- E. Despite repeated calls and letters to respondent and promises by respondent over the period of many months, respondent neither supplied the materials nor refunded R.D.'s money.

#### E.W.

F. In or about April 1999, in response to an on-line solicitation she received.

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26	hours in a day if the subject did r			
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U. In his communications with W.M. respondent also repeatedly and fraudulently claimed he had mailed the materials when, as he well knew, the materials had not been sent

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- V. In or about August 2000, J.D. paid respondent \$500.00 to obtain formation on the current location and circumstances of a friend's son.
- X. Despite repeated inquiries and requests, respondent failed and refused to provide the information.
- Y. On at least one occasion respondent falsely represented to I.D. that he had provided the information orally to the son's mother, when, as respondent well know, he had not

#### G.D.

- Z. In or about February 2001, G.D. retained respondent for private investigator services at a rate of \$50.00 per hour, specifically to have respondent follow an individual on February 16-18, 2001. Respondent was to photograph the individual and follow the individual to, among other things identify his residence and work addresses and his vehicle. If the individual did not leave his residence, respondent was to terminate surveillance on any given day after 4 hours. G.D. paid respondent a \$500.00 retainer.
- AA. Respondent failed, despite repeated demands by G.D., to provide a report which properly and adequately described services rendered and photographs he allegedly took
- BB. Respondent failed to follow the subject on two of the three days, billed 10 % hours for surveillance on February 16th, despite the fact the subject never left his residence, and he did not surveil on the 17th because of rain, and said he merely attempted to make calls to the subject's residence on the 18th. Respondent provided no photographs.
- CC. When respondent asserted the above to G.D. on February 19th, G.D. agreed to pay another \$500.00 to have the subject followed, starting February 23th, for no more than 4 ours in a day if the subject did not leave his residence. G.D. again specified that photographs term to be taken

DD. Respondent failed to return any of G.D.'s telephone calls between February 24<sup>th</sup>-26th, although he did send a bill, by e-mail, on about February 26<sup>th</sup>, which claimed the 10 ½ hours of surveillance on February 16<sup>th</sup>, now claimed 8 ½ hours of surveillance on February 17<sup>th</sup>, and claimed 7 ½ hours of surveillance on February 23<sup>td</sup>.

EE. Respondent, in the above e-mail, said he had taken photographs and promised to send them to G.D., but failed and refused to do so despite repeated demands by G.D. for those photographs.

FF. Respondent further falsely, knowing it was false, billed for hours of surveillance beyond those actually provided, including, but not limited to, billing for 8 1/4 hours of surveillance on February 17th, a day on which respondent, in fact, conducted no surveillance at all.

#### General

GG. Respondent repeatedly offered to certify experience to qualify an individual for licensure by the Bureau for a fee of as much as \$2,000.00, for persons when he had no knowledge of such experience, including at least as to C.H. in 1996 and, as set out in the first Amended and Supplemental Accusation, C.R.

Hit. Respondent directly, and through his partner, associate and colleague Debra Burdette, attempted to mislead the Office of Administrative Hearings and complainant's counsel in or about July 1998, by falsely representing he had contacted M.P.s husband with the approval, and even (purportedly) at the recommendation or direction of Department of Consumer Affairs staff, contacted the subject of M.P.'s requested surveillance—her husband.

Respondent further, in connection with the allegations set out in subparagraph H11, falsely represented that in June 1998 that same employee had reaffirmed her previous advice when, as respondent well know, the employee had never made the statements or given the advice attributed to her by respondent and, in fact, did not do so in June 1998 and further, in June 1998, denied to respondent that she had ever done so.

II. Respondent has repeatedly threatened clients or customers, including electronically, who have pursued complaints to which respondent failed to respond, especially those who have complained either to the Bureau or to PI Magazine, including, but not limited to, W.M. and E.O..

KK. Respondent's conduct as to each and every individual identified hereinabove and in the First Amended and Supplemental Accusation, and all of said individuals taken together, and the general conduct set out in subparagraphs GG through II, inclusive, demonstrates and constitutes a long-term, ongoing pattern of a variety of false, fraudulent, dishonest and deceitful actions and omissions, all committed with the intent to benefit himself.

- 17. Pursuant to Business and Professions Code section 125.3, the Bureau is authorized to seek and recover its costs of investigation and enforcement of a case in the event that one or more of the charges in an accusation are sustained following hearing.
- 18. The Bureau has incurred reasonable costs of investigation and enforcement of this case in an amount to be established according to proof at hearing.

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WHEREFORE, Complainant prays that a hearing be held on the matters alleged aid hearing, a decision issue: r suspending private patrol operator license No. PPO 10093, nt, dba Gold Star Protection; r suspending private investigator license No. PI 15057, heretofore d Star Investigations; or suspending baton permit No. BAT 473426, heretofore issued to r suspending firearm permit No. FQ 87293, heretofore issued to Business and Professions Code section 125.3, awarding the ion and enforcement of this case to the Bureau; and n other and further action as the Director may deem necessary. Deputy Chief Bureau of Security and Investigative Services Complainant

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# TruthAboutGrogan.org

Questions? detector@truthaboutgrogan.org

Protecting the Public and the Polygraph Profession from John Leo Grogan

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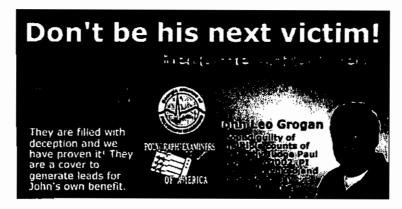
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# Welcome to truthaboutgrogan.org.

After John's Private Investigator license was revoked in 2002, he proceeded to declare himself a Polygraph Examiner, which he is not by any recognized standards of this profession. California, where John Grogan resides, does not have licensing for Polygraph Examiners so there has been no legal recourse by which to regulate the fraud being perpetrated by John on the public in California and now across the nation.

John has recently appeared on nationally syndicated television shows as a 'polygraph examiner'. We believe the producers and examinees of these shows had no idea who they had hired and are victims themselves of his fraud.

John has created an empire of one by setting up over 40 websites that appear legitimate, but with close observation, are revealed to all be smoke and mirrors. These websites are designed to generate leads for John and a handful of examiners (no more than 13 have we ever been able to find across the nation) who have joined his association and/or alliances. We believe that several of these examiners don't yet know the entire story and are unwitting participants, while others, it seems clear have chosen to align themselves with John even after knowing the truth about him.

This site's main goal is to inform so that people can make educated decisions on whether to do business with John Grogan, his Polygraph Examiners of America (peoa.us) or any of his state 'alliances'.

The best place to start is to read the background articles detailing the proof of the truths just shared above. These articles appeared in The Relevant Issue, a polygraph related newsletter provided by polygraphplace.com.

- http://www.polygraphplace.com/articles/issue138.htm#1
- http://www.polygraphplace.com/articles/issue142.htm#1

This website will be updated regularly as new information comes to light. Thank you for your time.

Ralph Hilliard
The Polygraph Place
<u>detector@truthaboutgrogan.org</u>
770.794.1325

The following is a list of 'smoke and mirror' websites that are maintained by John Grogan. Their purpose? To spread a net across the Internet in which John snares the unsuspecting public into his web of deceipt. Don't be fooled by what the sites say, ALL ROADS LEAD TO JOHN HIMSELF! YOU WILL notice nearly all sites give you only one option and that is to call or email John at which time he WILL, in the words of one of John's old acquaintances, attempt to "baffle you with his 'buils\_t and separate
you from your money." There is no substance or truth in these sites. If I have missed a site, please email it to me for inclusion

#### Polygraph Related

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